



In light of the recent public disorder it is recommended that clients with premises in potential trouble spots urgently consider what steps should be taken in order to ensure the safety of staff to minimise disruption to the business and damage to their property.

Checks

- Heighten surveillance whilst the disorder continues
- Liaise with the police for the most up-to-date intelligence
- Carry out a security audit to ensure that premises are adequately protected, particularly at ground floor and basement level, but not forgetting windows, emergency escape doors and roof-lights accessible from external fire escape staircases, scaffolding and roofs of adjoining buildings
- Review existing contingency plans, especially in the event of damage to IT or communication systems

Increase security

- Increase security presence on site with frequent patrols to ensure the integrity of the premises is maintained
- Where scaffolding and external fire escape stairs exists, anti-climbing measures should be in place
- Make sure you have a contingency plan for increased security presence in the event of building damage, and for emergency repairs, boarding-up, cleaning-up operations, etc
- Consider planning for the use of alternative potential entry/exit doors for staff in the event that main entrance doors are blockaded or otherwise inaccessible
- Perimeter checks of the premises on a random basis

Reduce risk

- Briefings to staff - aim to minimise opportunities for confrontation by discouraging doorstep cigarette breaks, avoid lurching out, walk away from provocation, etc. Furthermore, staff should be encouraged to report suspicious activity immediately to their managers
- Keep exteriors of the building cleared of combustible/waste material to which the public may have access
- Temporarily relocate reception security staff to the entrance door(s) to control access at the building perimeter
- Avoid leaving or parking any vehicle in 'hot spot' areas to minimise malicious damage risk. It is also important to appreciate that rioters may use a variety of means to attack premises It is therefore vital to ensure that security and contingency plans are constantly reviewed to address such threats.
- Remove of any non-fixed street furniture, advertising stand, etc. that might be used as a missile or weapon
- Remove valuable and thief-attractive stock from shop display windows to a secure store room.

Access

- Where premises are in areas where other properties have already suffered from attacks consideration should be given to the boarding up of windows and doors in anticipation of further attacks.
- Tighten access control and visitor/contractor authorisation procedures
- Temporarily reduce in the number of exits/entrances, should building fire/explosion evacuation plans Permit
- Make suitable arrangements in place to ensure that all access points can be secured at short notice
- Keep deliveries to a minimum and reschedule where possible, including the transportation of money and valuables e.g. takings to the bank
- Ensure that whenever the premises are left unattended all locks bolts and other protective devices e.g. intruder and fire alarms, are in full and effective operation including the remote signalling





Reason Global

Insuring your reputation

The above notes are provided for guidance only and should you have any queries please contact a member of our team on 01273 739961.



Reason Global
Insuring your reputation

